

Hillside Newsletter

September 2020



Executive Manager's Report

Dear All,
Hooray, winter has come and gone. Spring is now here, and we look forward to warmer weather. We would like to extend a "warm" welcome to all new residents and staff to Greenhill Aged Care.

Greenhill Manor and Hillside are currently in the process of creating a Facebook page. This will be a public site for anyone to view. Should you not wish for your loved one to be involved in this, please let us know via return email and we will keep this for our records to ensure their photo's and names will not appear in any of our posts.

Another month has flown by and we have been busy as always in doing our best in keeping Covid 19 out of the facility. Thank you to everyone who continues to do their bit in helping us out. Visitation continues with a maximum of 2 people per resident a day via a booking scheduled with our Lifestyle Officer. It remains necessary to supply proof of vaccination if you have not already done so, and to please comply with our entry requirements of taking temperatures, answering some questions on health and where you have visited/come from and signing the register. We ask that you remain vigilant with social distancing and washing/sanitising your hands.

We continue to ask that you please Do Not visit if you are unwell.

Lastly, we appreciate all your feedback and suggestion. Compliments are always welcome, but so are concerns or complaints. We take them seriously and do our best to rectify and/or improve any given situation. We like to think that there are always staff or processes that are available to you, to address any concerns. There is constantly a Registered Nurse on duty 24 hours a day, 7 days a week and our Clinical Leader Parveen Kaur works Thursday to Monday each week. We also have our Care Manager Maria Ingham who is available Monday to Friday,

together the clinical team are more than happy to discuss any medical or nursing issues that you may have. I am also available at any time you wish to discuss resident's care or services.

Take care, be safe and will catch up again in October.

Kind Regards,
Mick
Executive Manager – Greenhill Aged Care

Happy Birthday to everyone who had a birthday in September

Emma D'Ollosto, Judith Davis
Robyn Noyce, John Ryan
Caroline Rolf, Helen Dayman
Jean Walker, Mary Cachia
Pat Hore, Shirley Johnson,
Betty Robertson.





Even in this tough time we are continuing to have fun and we look forward to when this is all over and we can all be together again.

We also now have Nicole who works in our café helping with activities on Monday, Tuesday and Thursday afternoons. I would like to give her a big welcome.

I hope to continue to keep your loved ones entertained during this difficult time and if anyone has any suggestions please feel free to give me a call

Thank you
Linzy

Activities Report

Good morning everyone, well we have been very busy again for the month of September. Our bus trips are so popular and it is so nice to see different residents going.

So Tuesdays are long days. We start at 9.30 and return approximately at 4pm and Saturdays are alternate morning and afternoon scenic drives. We sure are getting to see different parts of New South Wales.

We have had Malta day and we have Oktoberfest this month as well as Halloween. We have had Father's day and our activities have been happy hour, bingo, making toasted sandwiches, walking group plus more.

For October we have pikelet making, men's lunch, diamond dotz craft, egg and bacon rolls.

Our footy competition is now over with 1st place going to Ken Gemmill, 2nd place going to Bruce Creenaune and 3rd place going to Bella Marques. We are having a bbq lunch on the 9th October for residents and staff who were in the competition and we will be making our presentation on that day.

Our pink ladies stall will be on again in November as our residents really enjoy this. It is a non profit stall and is a convenience stall for residents who want to purchase various items including chocolate and other bits and pieces. We sell everything for what we pay for it and if residents want to buy they need to have money on the day.

We are now going to be able to have competition darts as we are getting an area set up to accommodate this and I can guarantee this will be a lot of fun and we will be following darts rules.



Father's Day celebrations



A cuppa in the café



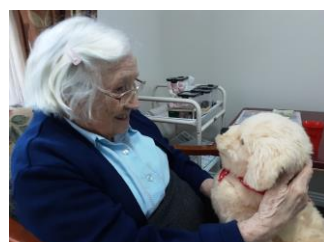
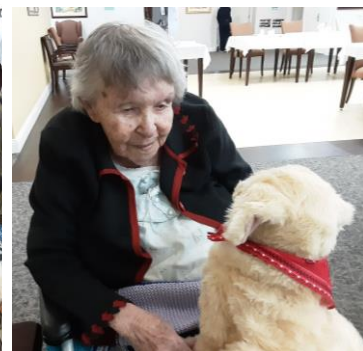
.....And Rocky Road

Meet Jack!

Some of our residents are enjoying spending time with our new member of staff "Jack"!



Making toasted sandwiches....



Goodbye Dave!

Our long serving Maintenance Man Dave left us this month and the residents had a farewell morning tea to wish him well and say goodbye.



Road Trip!

A trip to Goulburn wouldn't be complete without seeing the big Merino!



Staff Profile



I am Colin Wright your new Maintenance Manager for Greenhill and Hillside. Just to let you know a little bit about myself, I was born in Nelson, New Zealand a number of years ago, educated at Waimea College in Richmond, New Zealand.

Sport played a large part in my life, Rugby, Tennis, Golf and Cricket. It was cricket that bought me to Australia in 1980, a friend of the family offered me a carpentry apprenticeship in Nowra, NSW.

I moved to Kiama in 1986 the same year I was married to Kayleen. Since then we have had two daughters and now have 3 grandchildren.

I worked for Coastal Stairs for 35 years making and designing stairs across NSW. Then in 2018 I came to work at Hillside in the Maintenance Department. It's a challenging and varied role, and I thoroughly enjoy it and of course chatting to all of our great residents and their families.

Feedback

We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided.

The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager
Hillside at Figtree
190 Princes Highway
FIGTREE NSW 2525

(02) 4239 5400

Email: facilitymanager@hillsidefigtree.com.au

A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.