

Executive Manager's Report

Hello Everyone,

Another month has flown by, and as we jump into November it's a reminder that we have only 8 Fridays till Christmas.

At this stage Residents Christmas parties will go ahead at Hillside, however guests and families are yet to be determined if they are invited, as this is reliant on the directive from NSW Health.

Our Christmas party dates are 9th and 10th December 2020. Thank you to everyone who continues to their bit in helping us out with following the guidance on visitation.

All visits will continue with 2 persons to each resident's, 7 days a week 9- 5pm. All visits will continue to be in residents' room or on the balcony in Mitchell. No booking is required for residents' room; however, we ask that you book in with the Lifestyle Officer should you wish to utilise the Mitchel Balcony area.

Reason being seatings are limited and we will need to adhere to the social distancing rule. It remains necessary to supply vaccination copies if you have not done so, and to please comply with our entry requirements of taking temperatures, answering our health questions.

It is the directive of the NSW Health that visitors living in the "hot spot" area will not be allowed in the facility until further notice. We do apologise in advance should you not be able to visit for this reason, but we are only following the direction of NSW Health. Being vigilant with social distancing, wearing masks, gowns and washing/sanitising your hands is imperative in keeping the home Covid free.

Please note that the wearing of the face mask is not mandatory if you have a face shield, HOWEVER we understand that residents often have difficulty hearing you through the face mask, thus we thought it would benefit residents when conversing with them with a face shield in place. You can then place the

face mask back on upon exiting the resident room. We continue to ask that you please Do Not visit if you are unwell. Wishing you the very best of luck in the Melbourne Cup. Take care, be safe.

Kind Regards,
Mick

Executive Manager – Greenhill Aged Care

Happy Birthday to everyone who had a birthday in October.



Activities Report

Hi Everyone,

So again we have been very busy as we have had Ocktoberfest lunch where residents from all areas attended and it was a lot of fun, as even though we do not have entertainment I was able to have Ocktoberfest music playing from the internet.

Also we had a BBQ lunch for the residents who were in the football competition. We handed out the 1st place winnings to Ken Gemmill, 2nd place to Bruce Creenaune, and third place to staff member Bella. The residents loved the prawns especially, so we will be looking forward to next year and all are welcome to be a part of it.

Our men's lunch is now fortnightly and it is so nice to see our men talking and enjoying each other's company.

The bus trips are still going well and Tuesday is our long day from 9.30 returning by 4pm, and we are getting to see our beautiful south coast.

The Saturday scenic drives are also popular with residents who had previously not attended now coming along. On the Saturday trips we are able to take a resident in a wheelchair and we rotate so we can all have a opportunity to go.

Our cooking activities have included pikelet making and toasted sandwiches which are very popular.

In November we have another big month as we have Melbourne Cup so we don't have a bus trip on that day. We also have Remembrance Day and we will be having our service on the 11th at 11.00 am.

Our cultural days are Naedoc Week which was postponed from earlier in the year.

I hope to continue to keep everyone entertained, and area always open to idea.

Thankyou
Linzy



Nice cooking ladies, looks like Myrtle enjoyed the toasted sandwich!



Preparing bags of lollies for Halloween!



An afternoon 'tippie' and nibbles at Happy Hour.



Harry, Emily and Doris playing dominoes



Road trip to Bundeena



With Footy over for another year what better that celebrating with a BBQ!



Eyes down for a full house!



Fun with Physio!





Men's Lunch

Staff Profile



Hi, I'm your new Pastoral Care Worker Alex.

I have a wife and a two-year-old daughter who both enjoy painting and walks outside. I will be starting a pastoral care course this week I am looking forward to seeing as many of you as possible.

Feedback

We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided.

The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager
Hillside at Figtree
190 Princes Highway
FIGTREE NSW 2525

(02) 4239 5400

Email: facilitymanager@hillsidefigtree.com.au

A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.