

### Executive Manager's Report

Dear All,

August has come and gone and what a busy month we have had at Hillside. Winter is finished for the year and we certainly look forward to warmer weather. Our residents continue to enjoy the weekly bus outing, which is always a high light for them to be able to get out of the facility even if it's only for a drive.

The residents have also enjoyed our morning tea with the staff as we celebrated Aged Care Nurses Day on 7<sup>th</sup> August. Staff dressed up as superheros and kept our residents in hysterics as they attended a bed making challenge, wheelchair races and feeding myself chocolate ice cream while blindfolded whilst I was being spun around on a chair.

On a serious matter, we continue to be extremely alert and cautious in our risk management of Covid 19. May I please remind you, that all visits continue by appointment only, this is to be arranged with the Lifestyle Officer. Visits will continue to be screened and temperature tested to be in compliance with our visitor's arrangement. Compassionate and essential visits will need to be approve and granted by the Facility Manager.

As directed by the NSW Health, anyone who has been overseas, in the state of Victoria, or anywhere within the following local government areas or suburbs in the past 14 days must NOT visit Hillside (if you reside in one of these areas, you may not visit):

#### Suburbs:

- Centennial Park
- Darlinghurst
- Elizabeth Bay
- Guildford
- Merrylands
- Potts Points
- Rushcutter Bay
- Sydney
- Surry Hills
- Woolloomooloo

#### Local Government Area:

- Canterbury/Bankshtown
- Campbelltown
- Camden
- Fairfield
- Hills District
- Horsnby Shire
- Liverpool
- Newcastle
- Parramatta
- Woollahra

We recognise how challenging these arrangements that we have put in place can be, we are grateful for your cooperation, understanding and support as we maintain our focus on reducing the risk of Covid 19 outbreak.

Lastly, Father's Day is almost upon us and I would like to take this opportunity to wish all the father's out there a Happy Father's Day. We hope you have a wonderful day, and that the beer is chilling, and the grill is sizzling.

Take Care

Mick Patel  
Executive Manager

Happy Birthday to everyone who had a birthday in August

Paulene Creenaune  
Ruby Hazel  
Susan Ford  
Myrtle Bullen  
Bruce Creenaune  
Doris Clunas  
Eleanor Brown





Welcome to our newest arrivals!  
Margaret Fitzgerald and June Payne.

## Activities Report

Hello everyone,

Well we have been busy this month again, we have had happy hour and who doesn't enjoy a glass of wine?

Also our diamond dotz craft, bingo and ten pin bowling.

We are getting more residents attending activites, and we are continuing to have lots of laughs.

We have had our cultural day for India and we iced biscuits to match their flag and they turned out pretty good, even though we were covered in food colouring dye, haha.

Our bus trips are very successful with us going out for the day on the Tuesday and we have been seeing a lot of our beautiful country side, also the scenic drives on the Saturday are very popular as well.

We are able to take residents that are in wheelchairs on the Saturday so we are ensuring that all residents get their turn as this is a rotating roster, and it is nice to see residents who do not go on the bus actually go now.

The bigger day bus outings have seen us go to Bowral and we enjoyed lunch on the bus, also we just went to Fitzroy Falls and due to no one being there we were able to have our picnic lunch at the tables in the park.

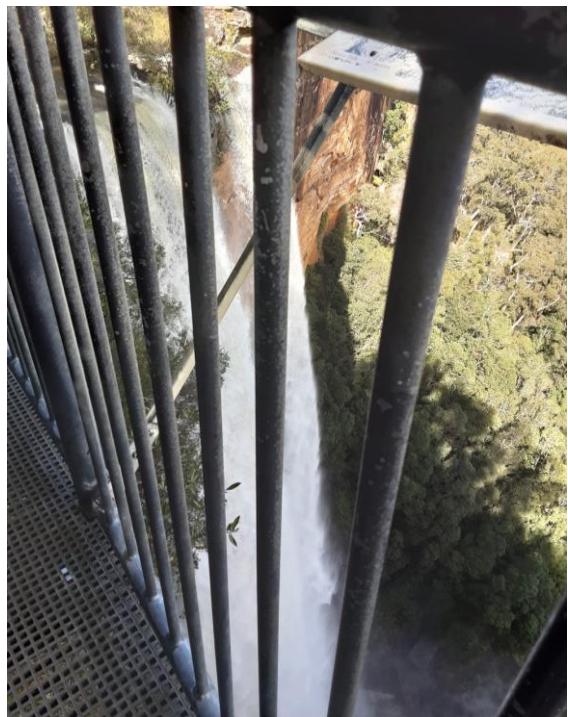
We are having toasted sandwiches, making rocky road and our walking group is popular as we love to have coffee/tea outside in the sunshine.

The footy competition is getting very competitive now as there are only a few weeks to go, so who will win this year.?

Whilst this continues to be a difficult time and we understand how upsetting it is we are still smiling and having fun, and continue to bond together.

Thankyou  
linzy







## Staff Profile

Good morning.



My name is Sandeep PATEL. I am originally from India. I have been living in Australia since 2009. I have completed my bachelor of Nursing from UTS (University of technology, sydney).

I used to work in Mcdonalds as a manager. It's been nearly 2 years that I have been working for Greenhill Aged Care. Currently my role is Clinical leader at Greenhill Manor and looking forward to building my career in aged care.

Thank you.

Sandeep PATEL.



## Feedback

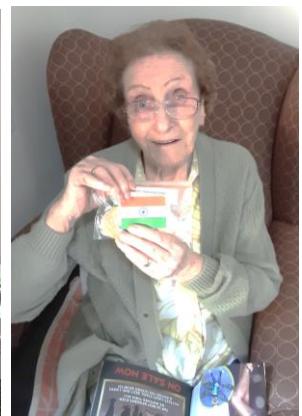
We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided.

The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager  
Hillside at Figtree  
190 Princes Highway  
FIGTREE NSW 2525

(02) 4239 5400

Email: facilitymanager@hillsidefigtree.com.au



A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.