

# Greenhill Manor Newsletter

## September 2020



Dear All,

Hello Everyone,

Hooray, winter has come and gone. Spring is now here, and we look forward to warmer weather. We would like to extend a "warm" welcome to all new residents and staff to Greenhill Aged Care.

As the weather warms up our residents are enjoying the walks outside. We have had a "Spring is in the Hair" week where our staff created a spring hair look to entertain our residents (see photo's) which was a success. Staff were also challenged to go on a 'letter hunt' to collect individual letters that were hidden around the facility. They had to spell as many words as they could with the letters they found. The results will be announced next week.

Greenhill Manor and Hillside are currently in the process of creating a Facebook page. This will be a public site for anyone to view. Should you not wish for your loved one to be involved in this, please let us know via return email and we will keep this for our records to ensure their photo's and names will not appear in any of our posts.

Another month has flown by and we have been busy as always in doing our best in keeping Covid 19 out of the facility. Thank you to everyone who continues to do their bit in helping us out. Visitation continues with a maximum of 2 people per resident a day via a booking scheduled with our Lifestyle Officer. It remains necessary to supply proof of vaccination if you have not already done so, and to please comply with our entry requirements of taking temperatures, answering some questions on health and where you have visited/come from and signing the register. We ask that you remain vigilant with social distancing and washing/sanitising your hands.

We continue to ask that you please Do Not visit if you are unwell.

Lastly, we appreciate all your feedback and suggestions. Compliments are always welcome, but so are concerns or complaints. We take them seriously and do our best to rectify and/or improve any given situation. We like to think that there are always staff or processes that are available to you, to address any concerns. There is constantly a Registered Nurse on duty 24 hours a day, 7 days a week and our Clinical Leader Sandeep Patel works Thursday to Monday each week. We also have our Care Manager Maria Ingham who is available Monday to Friday. Together the clinical team are more than happy to discuss any medical or nursing issues that you may have. I am also available at any time you wish to discuss resident's care or services.

Take care, be safe and will catch up again in October.

Kind Regards,  
Kim  
Facility Manager



### Activities Update

**Happy Birthday to everyone who celebrated a Birthday in September**

Norma Merrett - 1<sup>st</sup>  
Winsome McGuinness - 1<sup>st</sup>  
Betty Donnelly - 14<sup>th</sup>  
Patricia Brown - 16<sup>th</sup>  
Henry Brown - 16<sup>th</sup>  
Oriell Tilsley - 21<sup>st</sup>  
Jean Nairn - 22<sup>nd</sup>



Thelma Osbourne - 27<sup>th</sup>  
Violet Mirabatur - 28<sup>th</sup>



### **Welcome to our newest arrivals!**

Jacqueline Marks, Oriel Tilsley, David Daley, Dorothy and Ian Grice, Egon Schlomm and Denis Nicholson.

### **Activities Report**

Hello everyone,

September has been another great month filled with fun. Our newest addition to the calendar has been Italian Day, which has been fantastic! Our residents ate yummy Italian food while listening to Italian music and some keen conversations were had. Our Italian residents were very happy.

Our bus trips continue to be just as enjoyable with us visiting Bundanoon and Greenwell Point. We were able to get out of the bus and sampled some fantastic food there. Our scenic bus trips included Kiama, Port Kembla, Wollongong, Seacliff Bridge, and Bald Hill. What beautiful views we saw. So nice to get out and about, even if we were staying on the bus.

Father's day was a hit with the male residents receiving a gift with the mug being the main attraction, it had their family pictures on it. Our gents loved it! Thank you to the families who helped me out with providing pictures.

We had Maltese Day and Macedonian Day this month and we were soooo lucky to have Nada's daughter Cathy make some homemade Macedonian food, it was amazing. Thank you so much Cathy for your support.

Looking forward to next month.

Kind regards,  
Shelley



Happy Birthday Winsomme



A very happy birthday to Pat and Harry Brown, both born on the same day!!



Happy Birthday Jean





Italian Group



Men's Club!



The ever popular exercises



Enjoying the Lodge Courtyard sunshine



Art and Craft in the Lodge



Music Therapy – enjoying a sing-a-long

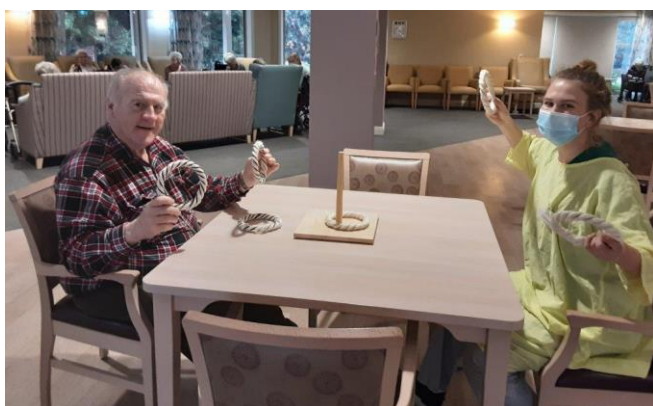




Eye down for a full house!



John and Keith enjoying a morning walk and asking "Are you OK?"..



Quoits in the Lodge.

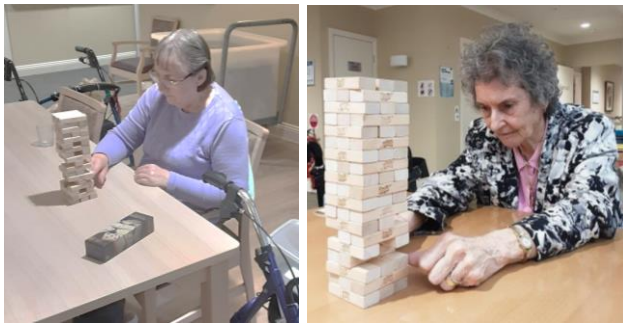


Great work Irene.



Patrick enjoying a massage from Emily one of our Physiotherapists.



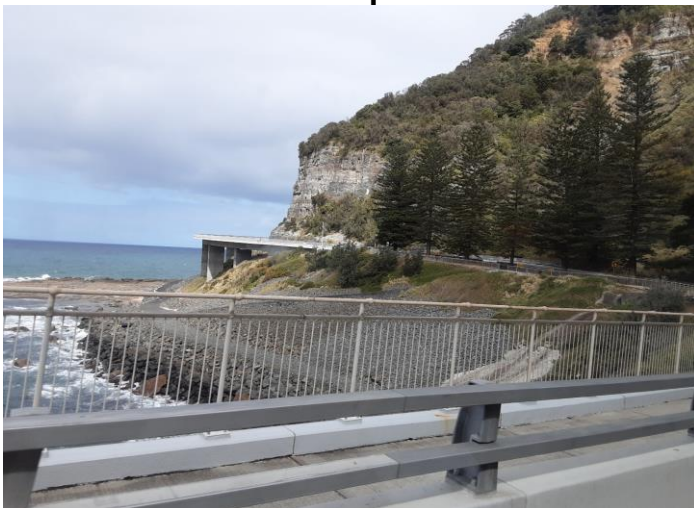


Hope you've got steady hands Elaine and Ros!!



Nice shot Keith?

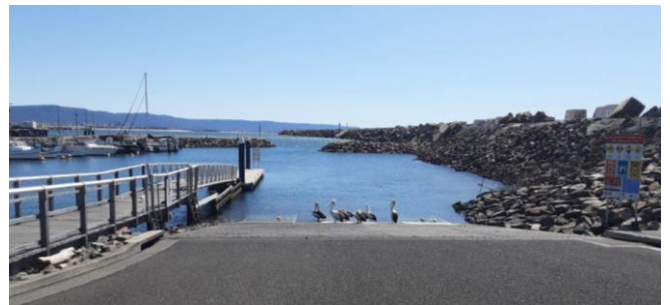
### Road Trips!



Seacliff Bridge



Greenwell Point



Port Kembla



Bald Hill



## Staff Profile



I am Colin Wright your new Maintenance Manager for Greenhill Aged Care. Just to let you know a little bit about myself, I was born in Nelson, New Zealand a number of years ago, educated at Waimea College in Richmond, New Zealand.

Sport played a large part in my life, Rugby, Tennis, Golf and Cricket. It was cricket that bought me to Australia in 1980, a friend of the family offered me a carpentry apprenticeship in Nowra, NSW,

I moved to Kiama in 1986 the same year I was married to Kayleen. Since then we have had two daughters and now have 3 grandchildren.

I worked for Coastal Stairs for 35 years making and designing stairs across NSW. Then in 2018 I came to work at Hillside in the Maintenance Department. It's a challenging and varied role, and I thoroughly enjoy it and of course chatting to all of our great residents and their families.

## Feedback

We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided.

The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager  
Greenhill Manor  
190 Princes Highway  
FIGTREE NSW 2525

(02) 4239 5400

Email: [facilitymanager@greenhillmanor.com.au](mailto:facilitymanager@greenhillmanor.com.au)

A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.



Exercises gets everyone on their toes!