Greenhill Manor Newsletter October 2020



Hello Everyone,

Another month has flown by, and as we jump into November it's a reminder that we have only 8 Fridays till Christmas. At this stage Residents Christmas parties will go ahead at Greenhill Manor, however guest and families are yet to be determine if they are invited to the Christmas party, as this is reliant on the directive from NSW Health. Our Christmas party dates are 15th and 16th December 2020.

Thank you to everyone who continue to their bit in helping us out with following the guidance on visitation. All visits will continue with 2 persons to each resident's, 7 days a week 9-5pm. All visits will continue to be in residents' room or outside in the rose garden. No booking is required for residents' room; however, we ask that you book in with the Lifestyle Officer should you wish to utilise the outdoor area of the rose garden. Reason being seatings are limited and we will need to adhere to the social distancing rule.

It remains necessary to supply vaccination copies if you have not done so, and to please comply with our entry requirements of taking temperatures, answering our health questions. It is the directive of the NSW Health that visitors living in the "hot spot" area will not be allowed in the facility until further notice. We do apologise in advance should you not be able to visit for this reason, but we are only following the direction of NSW Health. Being vigilant with social distancing, wearing masks, gowns and washing/sanitising your hands is imperative in keeping the home Covid free.

Please note that the wearing of the face mask is not mandatory if you have a face shield, HOWEVER we understand that residents often have difficulty hearing you through the face mask, thus we thought it would benefit residents when conversing with them with a face shield in place. You can then place the face mask back on upon exiting the resident room.

We continue to ask that you please Do Not visit if you are unwell.

Wishing you the very best of luck in the Melbourne Cup

Take care, be safe. Kind Regards, Kim Facility Manager

Activities Update

Happy Birthday to everyone who celebrated a Birthday in October

Enrico Bresolin 13th October Fanny Arnone 23rd October Audrey Chessell 24th October- 98 years

Betty French 25th October

Activities Report

Hello beautiful people,

October has been a great month with our cultural days including German Day and Croation Day. We have been reminding ourselves how wonderful these other countries are by learning some fun facts and cultural delights. November will be jammed packed full of fun with Melbourne Cup, Rememberance Day, NAIDOC celebration and Scottish Day. What a month!

Sweeps will be on sale for Melbourne Cup so get your money ready for a punt! When you next visit your loved one please give them some money so they can partake in this horseracing tradition.

Our bus trips continue to be great time out with us visiting Sussex Inlet and Mittagong. Mittagong was filled with beautiful flowers in bloom and we visited a lovely park where we sat and relaxed while eating yummy food. There were a few rainy days this month so we had more scenic bus trips which included Cataract Dam and many Illawarra beaches.

Find a Word has been a fantastic activity with 201 words being made from the word "Subcontracting", lets see if we can beat that number in November.

Warmest regards, Shelley

Staff Profile

Hi, I'm your new cafe worker, Alex.

I've worked previously in a warehouse environment and appreciate now working in the relaxing cafe you all have here.



I have a wife and a two-year-old daughter who both enjoy painting and walks outside., and I will be starting a pastoral care course this week

I am looking forward to seeing as many of you as possible in the café, so please come and get yourself a nice hot drink and come play a game of Yahtzee with me.



Earlier this month Greenhill Manor celebrated it's 4th birthday and Margaret kindly cut the cake as she has been here from the start.



We love learning about different cultures and today was all about Croatia.









Some of our ladies enjoying a pamper session getting their nails done.





Fierce competition between Anja, Betty and Dmytro with Quoits in the Lodge today and Max won snakes and ladders.







Always a keen golfer, Ken enjoyed a little putting practice in the garden. Nice swing Ken!



Making Milkshakes – what's your favourite flavour??







A lovely activity today for our ladies in the Lodge making and decorating gift cards.



Feedback

We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided.

The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager Greenhill Manor 190 Princes Highway FIGTREE NSW 2525

(02) 4239 5400

Email: facilitymanager@greenhillmanor.com.au

A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.