

# Greenhill Manor Newsletter

## January 2021



Dear Residents , Families & staff,

Hello Everyone,

Welcome to the new year, I hope you all had a very happy and Covid safe holiday and enjoyed the summer weather as much as you could. I can say that I sure am happy to see the calendar go from 2020 to 2021, and I'm grateful for everyone's understanding for the difficult circumstances that 2020 brought us here at Greenhill Manor.

Unfortunately, as Covid-19 has followed us into 2021, visitation will continue to be conducted in residents' room, however there is a limit of 2 visitors per day for a maximum of 2 hours as per the recommendation from NSW Health. Our visiting hours is now from 0900am, 7 days a week. No booking is required unless you wish to visit the resident in our Rose Garden.

Masks are still to be used and please comply with our entry requirements of taking temperatures, answering some questions on health and where you have visited/come from and signing the register and registering with our QR code. We encourage you to continue to be vigilant with social distancing and washing/sanitising your hands. We no longer require vaccination copies from visitors.

Isolation of residents for 48 hours will be in place for resident who has left the facility for any reason, including returning from hospital or from social leave/doctors' appointments. We again ask that you please Do Not visit if you are unwell.

Lastly, with Valentines Day fast approaching, I would like to wish everyone a very loved and special day from myself and the staff at Greenhill Manor.

Take care, be safe and we will catch up in our next edition.

Kind Regards,  
Kim - Facility Manager

### Activities Update

Welcome to 2021! The new year has begun and we are looking forward to a more positive year. There has been a few changes in the RAO role. We now have 2 full time RAO's with Shelley mainly focusing on Lodge and Sandy mainly focusing on Hoskins and Manor/Sorenson- what a team we will be!

The great news is that we can now give the residents more activity time and personalized care.

Australia Day was a hit, we did a thong throwing competition, made lamingtons, played volleyball indoors due to the hot weather, listened to fun facts about Australia and some classic Aussie music.

February will include Valentine's day and Chinese New Year. Should be lots of fun.

Shelley & Sandy

Happy Birthday to everyone who had a birthday in January

Doug Goodie – 4th  
Sofia Aroutsidis 5th  
Irene Estell – 6<sup>th</sup>  
Neville Little – 12<sup>th</sup>  
Stan Richardson – 22<sup>nd</sup>  
Ian Grice – 23<sup>rd</sup>  
Maree McCulloch – 25th









Olives and Dates were a big hit at the Italian Group this week.





Australia Day celebrations with Thong throwing and Volleyball





A great afternoon of puzzles and games.



Going, Going, Gone!! 😊

Nice try ladies, Jenga is a great activity for dexterity and concentration!



The turnout for Bingo just keeps getting bigger and bigger!





More great bus trips this month to Bulli, Thirroul, Austinmer, Wollongong, Killalea, Shell Cove, Gerringong and Gerroa and Bald Hill.



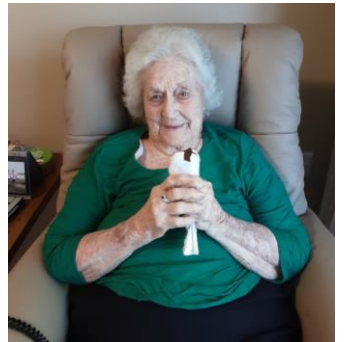
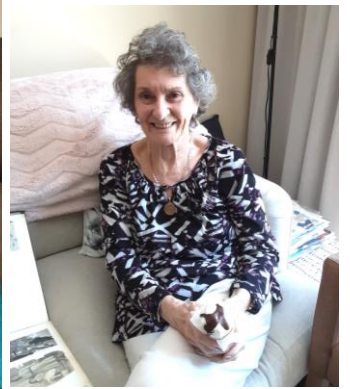




Dirty work but a lot of fun playing with clay.



An ice-cream put a smile on everyone's dial.

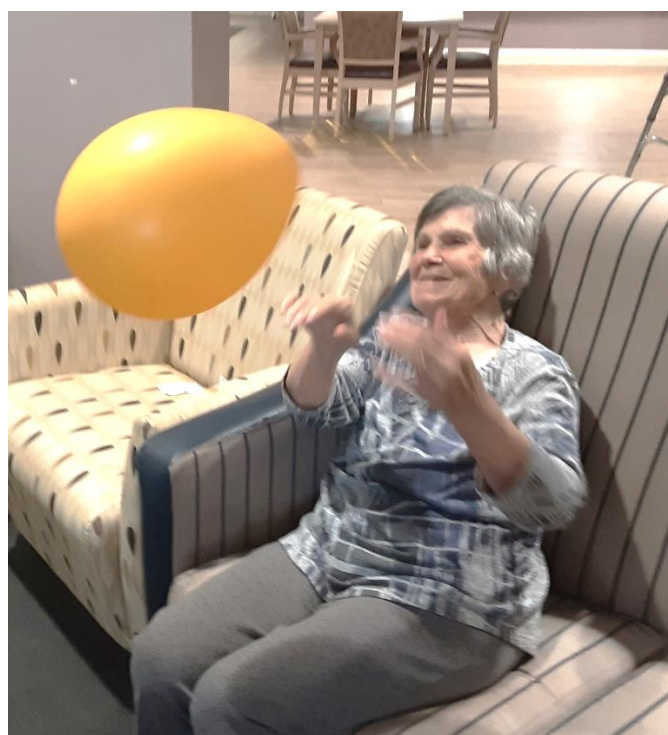


Our Physio's do such an important job whilst trying to make it fun at the same time.





## Balloon and Parachute Games in the Lodge





## Bowling on the Green!





## Pancake Making



## Staff Profile

Hello my name is Tahlia and I am your new barista in the café. I recently graduated Woonona High School as the class of 2020 and look forward to diving into work after school. My Mum Jodie works here on the floor as a Team Leader, you might know her!



In my spare time I like to do art and creative activities along with dying my hair fun colours!

I hope to see you down in the café to grab a hot drink and maybe even a paper crane, made by me. Have a lovely day, Tahlia.

### Feedback

We view your comments, complaints and suggestions as an opportunity to identify shortcomings and to implement improvements in the quality of service provided. The Facility Manager welcomes your comments and/or complaints and is the first point of contact for any of your concerns or suggestions. Please address your correspondence to:

The Facility Manager  
Greenhill Manor  
190 Princes Highway  
FIGTREE NSW 2525

(02) 4239 5400

Email: [facilitymanager@greenhillmanor.com.au](mailto:facilitymanager@greenhillmanor.com.au)

A "Care to Share" form is available at reception and throughout the facility to assist you in logging any areas of concern or to record those 'bright ideas' you may have as to how our quality of service can be improved. Please place the completed form in the "Opinion" boxes provided. Feedback will be given to you within 24 hours or the next business working day.